

# PITTENWEEM & ELIE MEDICAL PRACTICE

Spring/Summer 2019

## LETTER FROM DR KYLE



Dear Patients

*After over 30 years of service to the practice I have decided to retire from the end of March. I came here in 1988 and it has been an absolute privilege and pleasure to serve the patients of the practice. I have always strived to provide a first class service which is easily accessible to one and all. I leave with many happy memories and a feeling of satisfaction that I tried my best. I am being replaced, when I retire, so the practice continues to be fully manned. I leave you in the hands of a fantastic team and wish you all good health and happiness in the future.*

Best wishes  
Andrew Kyle

## FAREWELL DR KYLE!

At the end of March we will be saying an emotional FAREWELL to Dr Andrew Kyle who is retiring to the golf course!

The 'young' Dr Kyle oversaw the building of Pittenweem Surgery in the early 1990s, joining up with Elie Surgery soon after .

During his years as a local GP he has seen, and been involved with, many changes. He feels the time has come to hang up his stethoscope.

We will all miss him hugely and wish him all the best for a long and happy retirement.

## ALL CHANGE!

We will all have to get used to some changes over the next few months. We are very excited to welcome Dr Richard Bowditch who will become a partner at the practice. Some of you will have met him already when he covered Dr Robinson's maternity leave. Thankfully he has decided to stay!



Dr Robinson is back from maternity leave and we have a new team of experienced nurses including Advanced Nurse Practitioner Gill Dennes and Practice Nurse Catriona Nee.



You may also have noticed the dulcet West Coast tones of our new receptionist, Abby.



## COAST HEALTH

We are hugely excited to reveal our new practice name, Coast Health

The two separate buildings have been a constant source of confusion for a long time so we hope that rebranding will allow our population to understand that we are all one team. We also feel that the name reflects the changes in Primary Health Care in that you can directly access a number of different health professionals at your Surgery and, at the same time,

take more ownership of your health and wellbeing

### TEXT MESSAGING

We will shortly be introducing a text messaging service.

We hope this service will improve the communication between us. Text reminders will include details of which Surgery your appointment is at as we aware that having two buildings can cause confusion. You will also be able to cancel appointments which you no longer require. We will also be able to advise of flu clinics etc.

You may be asked for an up to date mobile number when you call for an appointment. Patients will be able to opt out of this system if they wish. Please let the receptionist know.

### AND FINALLY!

'SIGNPOSTING' is something we will start to introduce over the next few months to keep in line with the rest of the UK.

In the past most 'problems' have fallen to the GP to sort when other health professionals (Pharmacist, Optician, Podiatrist etc) are often better qualified. There is also a national shortage of GPs which is another reason that we must utilise our healthcare experts appropriately.

For this reason, when booking an appointment you will eventually be asked for a brief reason, this is simply to aid our staff in booking the most appropriate appointment for you with the correct member of the health team.